



Clifton Waters

RETIREMENT VILLAGE

Newsletter

23/05/2018

[Edition 03, Volume 6]

A Note from the Manager

How quickly the weeks have passed. Brenda and I feel we have been heartily welcomed by the residents and the staff of Clifton Waters Village. We thank you for your patience as we orientate ourselves into our new positions.

IMPORTANT NOTICE !!!

The NBN Network

We have experienced numerous concerns from our residents that they are being told by various unscrupulous contractors that they must change to the NBN immediately.

The Facts

We have confirmed that the NBN disconnection date has not yet been set, however, it is estimated to be in approximately **18 months** time. An approximate date given is the 8th November 2019 – all going well.

We also confirm that residents will receive notifications directly from NBN, on their NBN letterhead, to advise of the progress of the disconnection date.

In the meantime, residents can view any updates via the following link:

<https://www2.nbnco.com.au/connect-home-or-business/check-your-address/v2-rfs.html>

We urge residents to ignore contractors who approach you, as you have plenty of time and many options from which to choose. Please remember that our staff are on hand and always ready to help.

Mepac Conversion

Residents that have a Mepac personal alarm, are advised to contact Mepac directly on **1800 451 300** to arrange for the conversion to NBN specifications.

Once again, there is no urgency as you have 18 months with which to comply.

IMPORTANT NOTICE !!!

Power Outage

As the power outage anticipated for Friday the **11th May 2018** did not proceed, a new date has been allocated:

Monday 28th May 2018

Be sure to note this date in your diary.

CWV Board News

It is with great excitement and pleasure that we welcome Therese Tierney as the new Chair of our Board.

We look forward to Therese's expertise in Strategic Planning and her stewardship as we re-develop the Village.

Staff

The wonderful morning tea arranged in honour of Ann's Farewell demonstrated how much Ann has been valued by the staff and residents of Clifton Waters Village. The immense array of delicious food and refreshments were so beautifully prepared and arranged – whilst the speeches left barely a dry eye to all who attended.



Ann was clearly overwhelmed by everyone's kindness and best wishes as she embarks upon the next chapter of her life. Shirley read the card sent by Ann in thanks of this marvellous event.



Flu Shots

The residents were advised that there will be no flu shots in the hall this year as there is no nurse available from the Eastwood Pharmacy. Villagers are responsible for getting their own flu shots.



Resident Movement

We look forward to welcoming our new resident, Mr John Frederick, who is arriving mid this week.

Photos

At the Residents' Association Forum, Lee spoke of the need to be aware of individual's privacy whilst taking and uploading photos.

Technically, anyone being photographed should give permission for their photo to be taken and thereafter, on how it is distributed.

Pet Policy

A 'pet policy' for the village is being developed and will be distributed for residents to consider.

A vote regarding pets will be taken at the Residents' Annual Meeting to be held on September 27th, 2018.

Hard Rubbish Collections

Clifton Waters Village provides 2 dates for your hard rubbish to be collected in the months of February and August.

Hard waste **excludes** all items that incur an extra charge at our local landfill. For a full list of these charges refer to:

https://www.eastgippsland.vic.gov.au/Services/Waste/Waste_Sites/Waste_Fees_and_Charges_2017-18

The next collection date to note in your diaries is: 22nd August 2018

Maintenance & Upgrades

The upgrade of our cottages and garden areas continue with 11 Stokes Road almost reaching completion, whilst 3 Garden Grove well underway.

Resident OH&S Representative

Pat McKeown has been appointed as the resident OH&S representative. We thank Pat for her commitment to such an important role.

Visiting Contractors

Whilst addressing the issue of OH&S in our village, we hereby remind all residents of Clifton Waters Village

that **all** contractors who attend our village **must** be inducted prior to carrying out any works – whether it be within your cottage or anywhere within the village. There are strict protocols that must be adhered to, to ensure the safety of our residents and our staff.

We recently experienced an incident whereby a Telstra contractor entered our village without completing the induction, nor the register to let us know he was here. The contractor happened upon some material believed to be asbestos, buried deep in the ground.

Had the contractor followed our CWV protocols, they would have been made aware of the potential hazardous material.

All inducted contractors are aware that they must sign register each and every time they enter and leave the village.

We look forward to your co-operation in assisting us in policing our contractors.

The materials were later found to not be asbestos.

Respect & Co-operation

Sadly, we have had a number of incidents of late where our staff have been spoken to rather rudely and most disrespectfully by some of our residents.

Our staff work tirelessly to consistently improve the facilities and amenity of our village. We are experiencing some forceful demands which divert our attention and delay our schedules – especially with respect to our maintenance staff.

We look forward to working co-operatively with our residents to schedule maintenance issues, thus ensuring our staff can efficiently attend to everyone's needs in a fair and reasonable manner.

Trips & Activities

Kathy reported on the very successful farewell morning tea for Ann Currie.

ANZAC Day

A beautiful array of floral arrangements aided the commemoration of this all important day of remembrance. A special thank you to Marg Smith who lead the Anzac Day service, as well as to all those who prepared the flowers and refreshments.



KEEP THE FLAG ...

Our Flag bears the stars that blaze at night

In our southern sky of blue,
And a little old flag in the corner,
That's part of our heritage too.
It's for the English, the Scots and the Irish

Who were sent to the ends of the earth,

The rogues and the schemers, the doers and dreamers
Who gave modern Australia birth.
And you who are shouting to change it,

You don't seem to understand,
It's the flag of our law and our language,

Not the flag of a faraway land.
Though there are plenty of people who'll tell you,

How when Europe was plunged into night,
That little old flag in the corner
Was their symbol of freedom and light.

It doesn't mean we owe allegiance

To a forgotten imperial dream;
We've the stars to show where we're going,
And the old flag to show where we've been.

Source: Compiled by a Cairns Ex-Servicewoman

Approximately 30 residents attended the Anzac service held at the flag assembly area in front of the CWV community hall and afterwards, the traditional Anzac biscuits were enjoyed by all.

Biggest Morning Tea

Our Biggest Morning Tea will be on Tuesday 29th May at 10:00 AM in the hall. Flyers will be available soon for distribution. Please bring a small plate of food. Entry by donation.

Christmas in July

A date has been set for CWV's 'Christmas in July' on Tuesday 24th July – details regarding the venue will follow shortly.



Catering

Catering stated that there was nothing to report this month, however, all is well in the catering department.

Craft

Beryl pointed out that there was a trading table at the meeting with items going at rock bottom prices. The group would like new ideas for saleable items. There has been a donation of wool.

A long-term resident has kindly donated the sum of \$100 to the craft group.

Community Garden

The garden is in winter mode but some winter vegetables have been planted.

Men's Shed

The men of the Men's Shed are busy making items for the fair.

A long-term resident has kindly donated the sum of \$100 to the Men's Shed.

Library

Pat reported that the library is doing well with some new donations being handed in.

CWV Next Forum

The next Residents' Association Forum will be held on Tuesday, 19th June 2018 at the Clifton Waters Village Hall.

After Hours Maintenance

Residents should continue to call the office on 5152 4905 for all **urgent** after hours' maintenance issues.

Emergencies

For all emergencies call **000**

Ambulance | Fire | Police

Some Interesting Stats ...

Clifton Waters Village consists of 88 individual and unique cottages.

It was founded in 1953 by Canon Smith and was named Clifton Waters Village (CWV) due to its eastern boundary being Clifton Creek.

CWV currently has 2 available vacancies.

65 years on – the village is about to embark on an enormous and exciting redevelopment project.